

## QUALITY POLICY

Quant aims to continually improve the services we provide, to meet and exceed our Customers' expectations, and to produce completed work that we can be proud of. We are passionate about our business and believe that only by providing outstanding service, and quality work, will we be able to achieve Quant's long-term success.

We continually evaluate and develop our business, maintenance management, and maintenance execution, processes and systems to ensure they remain effective. We truly believe that our people make the difference, because every Quant colleague is a passionate and proud professional, responsible for the quality of his/her work.

To ensure that we meet our responsibilities and obligations to our customers, our people, our partners, our suppliers, and other stakeholders, we are committed to the following Quality Objectives:

- 1. We are focused on our Customers we work continuously to identify and understand our customer's expectations, measure customer perceptions, and implement improvements to increase customer satisfaction.
- 2. We continually improve our processes, services and management system.
- 3. We realize the full potential of maintenance, adding value to our customers, our business and our people.
- 4. We deliver on our plans and promises.
- 5. We empower our people through enablement, engagement, continual development and motivation.
- 6. We conduct business with integrity, safety mindset, and with care for the environment.
- 7. We leverage our partners' & suppliers' strengths to improve our services and products.

